

My ISP is an independent, Sonic.net. I have used them since 1994. Since I am slightly technically inclined, it has been my service to friends and community to help connect people to this valuable resource, the Internet. It has been my repeated experience that the Big ISPs are not user friendly with their endless confusing phone trees and online FAQs. Invariably I end up recommending that big ISP or cable users switch to more "service" oriented ISPs like Sonic.net. If this petition is granted, you know and I know the large companies will run the small ones out of business. Please, on behalf of a large techno phobic segment of the public who need their hand held during their introduction to the internet, don't disenfranchise the small service oriented ISPs!